

Privacy Policy

Cads of Micklegate offers precision barbering with a focus on gentlemen's grooming.

Cads of Micklegate privacy statement has been created to explain the data we collect from our customers and partners, the reasons why it is collected, how it is protected and how it may be used. By continuing to view and use the Cads of Micklegate website, you will automatically be accepting our privacy policy and will be bound to the following terms and conditions of use.

We promise that we will keep your personal information secure and act in a proactive manner to ensure that this remains the case. Cads of Micklegate will never disclose any of your personal information without first obtaining your permission. We are experts in male grooming and barbering, providing a high standard service for our customers.

We are the sole owner of any information collected on this site and we will never sell or rent this information to others. Information collected is for the sole purpose of providing a barbering / and male grooming service for individuals. Information we will share will be to individuals for purpose of providing a barber and male groom service only within the Cads of Micklegate members. Any data that would be passed to a third party would only be when consent has been obtained.

Data Controller

We are known as the data controller. We are responsible for collecting and processing your information. Processing includes the organisation, retrieval, consultation, use and deletion or destruction of information and its appropriate disclosure to other agencies.

The information provided will be processed in line with current Regulatory Data Protection Laws.

Use of cookies

There will be times where Cads of Micklegate uses cookies in order to provide visitors with a better user experience. This will happen automatically. We may collect information such as your IP address in order to provide you with a better user experience. Most web browsers are set up to automatically accept cookies, but you have the right to decline the use of cookies if you wish to. Please be aware that certain aspects of our website may be unavailable to you, should you choose not to accept cookies.

Third party websites

Please keep in mind that Cads of Micklegate has no responsibility or control over any content you may find on third party websites that link to our site. They will have their own privacy policies, which may differ from our own. We encourage users to be aware when they have left our site to read the privacy statement of each and every web site that collects personal information.

Changes to our privacy policy

We reserve the right to make changes to our privacy policy. A reason our privacy policy may change in the future may be due to changes in law or how our website functions. We will post those changes on this page so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

By continuing to use our website, you will automatically agree to the changes in our privacy policy.

Get in touch

If you have any questions about Cads of Micklegate's privacy policy or the information we collect, please get in touch by using

- email us at John@cadsofmicklegate.co.uk
- call us on 01904627923
- write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF

If you are accessing our services we will need to collect some relevant information from you. The following information will help to identify the service that best meets your needs.

The legal basis for collecting and processing data will be through both consent and explicit consent under Article 6.1.a of GDPR which we deem to be necessary for our legitimate interest as an organisation to provide a counselling service.

This information will include

Personal Information

- First name
- Family name or surname
- Address
- Telephone numbers
- Email address
- Gender

Sensitive Information

- Physical conditions such as allergies or skin conditions or conditions that we would deem necessary to be aware of if using products on your hair.
- If we are working with your child then it might be help to know of any mental health issues or behaviour issues that would help to understand the needs of your child whilst working with them. This might include things such as autism or phobias.

What do we use it for?

- To help plan services for you.
- For maintaining records
- To prevent and detect crime
- To protect you and other people
- To collate statistical information
- To account for our decisions and investigate complaints
- To respond to any enquiries you make

What is consent

We ask for your consent when providing this information but it is important that you understand that you do not need to provide all of the information that we ask for. However, if information is withheld then we may not be able to provide a full consultation as to how we work with your hair and in such cases we might have to decline our services.

You have a right to withdraw your consent at any time and can do this by contacting us by:

- email us at John@cadsofmicklegate.co.uk
- call us on 01904627923
- write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF

How to access our services?

You can call to book an appointment or just call in for a “walk-in” appointment. To book an appointment please contact us on

- email us at John@cadsofmicklegate.co.uk
- call us on 01904627923
- write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF

What is a consultation appointment and what does it entail?

If we haven't cut or worked with your hair before then we will ask you a few questions on what style you prefer and offer any recommendations to help you reach the right style. If you wish to have your hair coloured then we will need to ask you a few questions about any allergies and skin conditions to ensure the products we use are safe on you. We will also need to do what is called a 'skin test' which is where we place a very small amount of the product to be used on your skin 48 hours before your appointment to ensure that there is no reaction. If there was a reaction then we would need to talk to you about whether we would be able to continue with colouring.

How do we keep your information secure?

We recognise that the information you provide may be of a sensitive nature and your confidentiality will be respected at all times. We will store confidential information securely and control who has access to it.

We want to make sure that your data are stored and transferred in a way which is secure. We will therefore only transfer data outside of the European Union (EU) (i.e. the Member States of the European Union, together with Norway, Iceland and Liechtenstein) where it is compliant with data protection legislation and the means of transfer provides adequate safeguards in relation to your data, for example:

- by way of data transfer agreement, incorporating the current standard contractual clauses adopted by the European Commission for the transfer of personal data by data controllers in the EU to data controllers and processors in jurisdictions without adequate data protection laws; or
- by signing up to the EU-U.S. Privacy Shield Framework for the transfer of personal data from entities in the EU to entities in the United States of America or any equivalent agreement in respect of other jurisdictions; or
- transferring your data to a country where there has been a finding of adequacy by the European Commission in respect of that country's levels of data protection via its legislation; or
- where it is necessary for the conclusion or performance of a contract between ourselves and a third party and the transfer is in your interests for the purposes of that contract (for example, if we need to transfer data outside the EU in order to meet our obligations under that contract if you are a client of ours); or
- where you have consented to the data transfer

How do we share your information?

To provide the service to you we need to share some of your personal data with other third parties, this is for

- To allow administration tasks
- Where required to provide a treatment plan.

- *In anonymised form as part of statistics data to assist organisations to improve and develop services*
- *To comply with legal obligations.*
- *Where you have given your consent to share information with third parties.*

We will only share your information with third parties that we use on a limited basis following due diligence and in accordance with our internal procedures.

How do we deal with corrections and concerns?

If you believe information we hold about you is incorrect or out of date, or if you have concerns about how we are handling your personal information, please contact us

- *email us at John@cadsofmicklegate.co.uk*
- *call us on 01904627923*
- *write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF*

Or you can contact the Information Commission Office at the following [link](#)

How to make a complaint?

If you would like to make a complaint about our services, please contact us by:

- *email us at John@cadsofmicklegate.co.uk*
- *call us on 01904627923*
- *write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF*

If you are not happy with the way we have been processing your personal data, or you think that we have not dealt with one of your rights correctly when you have asked us to, you may lodge a complaint with the Information Commissioners Office (ICO). The ICO has several ways in which you can get in touch with them, including post, email, and online forms. To find out how click [here](#).

How to access your information and what are your rights?

You have various rights in relation to how we process your personal data.

- *You can access the personal data we keep about you and be given specific information about the processing.*
- *You can ask us to update inaccurate personal data we hold about you.*
- *You can ask us to delete your personal data but only when specific grounds apply.*
- *You can ask us to restrict the processing of your personal data, for example if you are contesting the accuracy of it.*
- *You can object to the processing of your personal data if you do not agree with our legitimate interest grounds and for direct marketing purposes.*
- *You can transfer your personal data from us to another service provider but only when certain grounds apply.*

We do not undertake any automated decision-making, including profiling.

Should you wish to access these rights please contact us by

- *email us at John@cadsofmicklegate.co.uk*
- *call us on 01904627923*
- *write to us at Cads of Micklegate, 60 Micklegate, York, YO1 6LF*

Do I have a right to be forgotten?

Under the General Data Protection Regulation you have a right to be forgotten unless we need to keep your data, for example, to comply with a legal obligation. If you wish to have your personal information deleted, please complete our online form and we will take reasonable steps to delete your information as soon as possible, unless there are specific reasons that we need to keep it.

What is our retention Policy?

Data will be kept no longer than considered reasonably necessary and for no longer than 7 years.

Credit Card Transactions?

We are compliant with PCI DSS and this applies to all payments that Cads of Micklegate receive. Our PCI Certificate is renewed annually.